

WE ARE HIRING

IT Infrastructure Engineer

 Supporting Services

 jobs.audibrussels@audi.de

 2018/014

Your function

- › Work with Local Administrator on analysis and processes description in order to provide and optimize training, documentation, and rights needed for incident and request shift left initiatives
- › Provide mentoring, guidance, ad hoc training and feedback to Service Desk as well as attend Service Desk meetings as needed in order to structure changes
- › Work with External Partners in the field of Data Center, Network, and End User Technologies on training, documentation, and rights needed for incident and request shift left initiatives
- › Coordinate projects on related activities in service support systems and facilitate best practices across work streams
- › Maintain departmental standards, procedures, and documentation and ensure the implementation of this department guidelines
- › Develops detailed project schedules, resource plans, status reports, budget forecasts and influences the effectiveness of a team that integrates multiple functions/disciplines
- › Conducts project meetings, sets and manages business expectations by solving complex issues and changes when appropriate exercising complex Risk, Issue and Change Management best practices

Your profile

- › Degree in Computer Science or related field
- › Two to Five years experience in IT infrastructure or in Services Management
- › Knowledge of network design, Server infrastructure and end user devices and management of them in an enterprise setting
- › Knowledge of Active Directory, Windows 10, Sharepoint, network management and analysis tools
- › Must be able to foster a collaborative environment and must understand how to scale processes and personnel across multiple locations to maximize effectiveness
- › ITIL Certification is an asset

Our offer

Audi Brussels offers you a versatile and challenging job in a high-tech and collegial environment. We encourage personal development and professional growth, and offer numerous career opportunities. As an employer in the metal sector, we offer a competitive performance-based salary package and many other benefits.



**Audi
Brussels**